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Access Statement. For Sylvista Bungalow

Large print information is available on request.

We have endeavoured to include as much information in this Access Statement as possible to ensure a welcome and comfortable stay for all our guests. Poston Mill welcomes any feedback should you find it lacking, or a telephone call should you have any questions.

Sylvista Bungalow is classed as Mobility 1 and is suitable for accompanied guests. The main areas are suitable for wheelchairs as is the walk in wet room. **Please note:** the access from the hall to the wet room and a twin room is 85cms. There are no flashing light indicators for the fire alarms or hearing loop but there are emergency call points to alert other guests within the property. A high riser seat and extra bath hand rail are available for the comfort of our guests. Please inform us at time of booking or on arrival if you require these items.

Pre –arrival

- Booking enquiries can be made by fax, telephone, (we do not have a text phone) email or online booking from the website.
- The nearest shop mobility is Hereford: Maylord Orchards Car Park, off Blueschool St, HR1 2DT.
Tel: 01432 342166
- The nearest town is Hereford, just 8 miles away. There are numerous supermarkets one of which, Tesco, is on the edge of Hereford closest to Poston Mill, 7 miles. Tesco, Asda and Sainsbury' s will deliver to the Bungalow if you arrange a time when you have arrived. Alternatively order basic groceries from the Poston Mill shop, we can supply a list of goods and put them into the Bungalow prior to your arrival.
- Nearest Train Station Hereford, 10 miles to station. (Train to Bus station 600 metres)
- Taxi ' s would be available through Hereford High Town Taxi ' s
- The bus stops at the park gate approximately 183 metres from reception, please check with Stagecoach buses For accessibility. Contact number 0871 2002233
General information about travel in and around Herefordshire is available via:
www.herefordshire.gov.uk/choose-how-you-move
- Approach road to reception is well surfaced but slopes fairly steeply.
There is ample space for dropping guests at reception.

Arrival and Car Parking.

On arrival please report to the reception of Poston Mill Holiday Home and Touring Park. Parking on the right hand side before the barrier.

Reception

Entrance is via a ramp (1 in 5) which is non slip but quite steep.
1 left hand wooden rail. Width of ramp 1.5 metres x 1.3 metres long.
Door width 77cms.
Reception desk 120 cms high.
Out of hours communication system is alongside reception door.
Height of system from floor 150cms.
You will be directed/escorted to Sylvista Bungalow



Sylvista Bungalow Graded M1 mobility access/almost a level 2

Parking.

- Large hard standing car park with a slight slope. Level at access to front door.
- Ample turning area before exiting property on to main road.



Entrance

- Main Entrance door 80cms, all inside doors have a clear width of 70cm
- Entrance door into small lobby with good turning access for a wheelchair.
- The rooms throughout the property are flat, light and spacious with no steps.
- All interior doors are lever handle



Lounge/Dining Room

- Integrated spacious living areas
- Regular lounge suite.
- Dining table and chairs. Carver chair.



Kitchen

- Spacious kitchen area with fitted units.
- low level range cooker
- fridge and separate freezer.
- Under unit lighting.

Second door into hallway accessing twin room and main bathroom 85cms.



Bathroom

- Walk in Shower with separate adjustable seat. Hand rail. Lever taps.
- Bath with built in hand rail. Bath Mat. (Further rails available)
- Pedestal sink. Hand rails. Lever taps.
- Toilet. Support rails. Riser seat available.
- In house Emergency alarm cord.



Secondary Toilet

- Accessed from entrance lobby.
- In house Emergency alarm cord.

Twin Bedroom

- Two single beds. Bedside light.
- Knee hole dressing table. Free standing mirror
- Wall mounted TV



Double Bedroom

- Door has direct spacious access from hallway past door swing.
- Double bed. Bedside lights.
- Portable alarm bell.
- Knee hole dressing table. Free standing mirror.
- Wall mounted TV



2nd twin room, accessed through double room.

- Good floor access past door swing
- Twin beds



Sylvista Bungalow/garden

There are 3 access doors.

1. Front door. Yale key and twist knob handle.

Anti clockwise onto slab walkway. 1 in 8 this levels out to flat access onto grass or on round to patio area with barbecue and patio chairs/table.

2. Lobby Hall secondary door. Lever handle. Mortice Key.

1 in 8 ramp onto slab path or grass

Anti clockwise as above

3. Patio door from lounge. Lever interior lock and slide action door.

1 in 10 ramp on to patio area (hand rail)

Clockwise slab path to front of house as points 1 and 2.

Access on to grass area from front of bungalow is uneven but fairly level.
At rear of bungalow the grass area has varying degrees of sloping access down to a spacious level area.
Rear lawn can be accessed at a slight gradient from the front.

